

Questions & Answers

Nine Hole Courses

Q. Is there anything special I need to know about building a Club document for a club that has a 9-hole course?

A. You don't need to do anything special for a 9-hole golf course, just enter the information for one nine and however many tees there are at the course. Later, when you select the course as one you play, you can enter 9-hole rounds or 18-hole rounds in which you play the same nine twice. Remember that the hole handicaps on a 9-hole course are from 1 through 9. If the 9-hole course has separate "front side tees" and "back side tees" for golfers to play 18 holes from different tees, make two nines - one for the front side tees and one for the back side tees - just like a regular 18-hole course.

Q. How about when there's an 18-hole course there too?

A. You have a couple options here. If you never play rounds that include a side on the 18-hole course plus a side on a 9-hole course, enter them as separate courses (this is because Golf Personal allows you to select just *one* course when recording a round). If however, you play rounds that include both kinds of courses, you'll need to enter a course with nines that reflect all those you might play in a round. This may mean you will want to enter a course twice, in effect — once as an 18-hole course and then again as nines on another course.

Courses with More than Two Nines

Q. My course has several nines available for play. How do I set them up?

A. Some golf facilities have three or more 9-hole courses or links that you may play in various orders. For such a facility, enter one course and as many nines as are appropriate. You will need Course and Slope Ratings for each of the nines individually, and you'll need to enter them for each side on the Club document. If the scorecard doesn't provide the 9-hole ratings and slopes, call the club and ask for them. If you have 18-hole ratings and slopes available for "combinations" of the nines, you can estimate the 9-hole ratings using the Calculator (see Chapter 7).

Q. What if I can't find 9-hole Course and Slope Ratings? Can I estimate them?

A. You may be able to determine or estimate the correct 9-hole values from available 18-hole Course and Slope Ratings. Course Ratings for 9 holes are about half of an 18-hole Course Rating – numbers like 34.2 or 36.0. Slope Ratings for 9 holes are about equal to 18-hole Slope Ratings – numbers like 113 or 125. Another way to look at it is that 18-hole Course Ratings are the *sum* of the 9-hole Course Ratings and 18-hole Slope Ratings are the *average* of the 9-hole Slope Ratings. For courses with 3 nines, use the Calculator (see Chapter 7) to estimate the 9-hole ratings.

Q. The hole handicaps are 1 through 9 on all the different nines. Will Golf Personal be able to tell where I get my strokes?

A. Sure. You'll get strokes first on the number 1 handicap hole on the front side (the first side you play), then the number 1 handicap hole on the back side, etc.

Tees I Don't Play

Q. Do I have to enter all those other tees that I never play when I'm building a new Club document?

A. This is your call. Enter them if you wish, otherwise don't include them. If you think you might exchange a Club document with someone else who uses Golf Personal, you might enter all the information — you will save them some trouble locating a scorecard with information for any tees you omit.

Two Tees of the Same Color

Q. Our club has one set of tee markers used by different kinds of golfers (like Ladies and Juniors, or Seniors and Executives). Each of these different categories of golfers have different par, hole handicapping or Course Ratings. How do I create the tees properly in Golf Personal?

A. Create a Tee for each category of golfer that has different requirements. If the Ladies and the Juniors both play from the yellow tees, add a tee for the Ladies and a tee for the Juniors. Make each yellow and give them an appropriate name (maybe something like "Ladies' Tees" and "Junior Tees"), then fill in the rest of the information about each. It's fine for two tees to use the same color markers. The only requirement is that the tees don't use the same name.

Automatic Filling Par and Handicap Strokes

Q. When I enter hole par and handicaps for the men's tees, they get carried forward into the women's tees automatically. Then, I have to change them all because some pars and most handicaps are different for women. Is there a better way?

A. Yes. Add just the men's tees. Enter the information for the men's tees and save the document if you wish. Then, add the women's tees. You'll have to enter pars and handicaps for the women's tees, but it won't change any data already entered for the men's tees. Plus, if there is more than one women's tee, your new information will be automatically entered for those tees.

“Magic Tabbing” Strangeness

Q. When I'm entering hole handicap numbers and I get to the number 1 handicap hole, it doesn't automatically advance to the next hole like other numbers. What's wrong?

A. Nothing except your Macintosh can't read your mind. It's impossible to tell, after you've entered the number 1, whether you intend it to be the number 1 handicap hole or you're about to key the second digit in the number 11, 13, 15, etc. As a result, if you intend the hole handicap to be 1, you'll have to `TAB` to the next hole yourself. Incidentally, the same thing occurs when you enter a hole score of 1, too – but that's quite a bit more rare and you probably won't mind the inconvenience.

Q. When I'm entering hole lengths (yardages) less than 70 yards, there's no automatic tabbing. When I try to enter a length greater than 699 yards, it tabs before I can enter the last number. Huh?

A. “Magic Tabbing” occurs only when an entered yardage is between 70 and 699 yards – which accommodates almost every hole you'll encounter. To continue from a shorter yardage, just hit the `TAB` key. To enter a longer yardage, key the first two numbers, click just to the right of the second digit, then key the third number. These extreme yardages are fairly rare, but they do occur sometimes.

Tees in Length Order

Q. When I created my Club document, I created the tees in a certain order. After I've saved the document and reopened it, the tees are in a different order. What's the deal?

A. When a Club document is saved, the tees are saved in order of total length (longest first) for all nines. This is usually how they're printed on a scorecard, too, and it's the order Golf Personal presents them in a Club document and on a Scorecard.

Deleting Courses, Nines and Tees

Q. I followed the instructions for deleting a course (or a tee or a nine), but the **Delete...** item in the **Edit** menu is still dim, and so is the Delete (trash can) button on the toolbar. Why can't I delete?

A. You're trying to delete the last (only) course at the club, or the only tee or nine on the course. On a Club document, at least one course is required. On a course, at least one nine and one tee is required. And, of course, you can't delete the one club on a Club document.

The Need for Speed

Q. I want to set up Golf Personal to open fast, with a scorecard set to my regular course. What's the best way to do this?



A. From the Finder, make an alias of the application (select the Golf Personal application icon - shown at the left, choose **Make Alias** from the **File** menu) and put it on your desktop or in your Apple Menu Items folder (inside your System Folder).

With Golf Personal, make a blank scorecard for yourself (either by opening your Player document and choosing **Blank Scorecard for...** from the **Golf** menu or by option-double-clicking your name in the Players palette). Select your regular course and make it your "preferred" course by clicking the Set button in the scoring area. Close the scorecard and save your Player document, if it's open. Open the Preferences dialog (choose **Preferences...** from the **Edit** menu), select the Favorite Player tab, and click the Set button. Locate your Player document and click Open to make it the Favorite Player document. Select the Startup tab and click the "Open a Scorecard for the Favorite Player" button. Click OK to make these your new preferred settings.

Now, whenever you need to enter a new round, just double-click the alias for Golf Personal (or select it from the **Apple** menu). The application will start with a new blank scorecard for you, already set to your regular course. Just enter your round, save it, close the Scorecard, quit and you're done. Fast.

Q. I've got a bazillion rounds recorded in my Player file and Golf Personal seems to be slowing down. Any suggestions?

A. Player documents are very compact, but it's true that using one with a "bazillion" rounds in it can slow Golf Personal a bit. From the Finder, make a duplicate of your Player file. Change its name to something useful, like your name and "pre-1996 rounds". From Golf Personal, open this new Player document, select your recent rounds (i.e.: for our example here, rounds in 1996 or later) and delete

them. Save and close that document. Open your currently active Player document, select the old rounds (i.e.: for our example here, rounds prior to 1996) and delete them. Save that document. If you wish, before indiscriminately deleting all the old rounds from your current document, you may wish to compare them to a copy of your Stats & Records Report – so you can keep those old rounds that include personal bests.

Expert Setup

Q. I'm sure there are convenient ways to use Mulligan's Golf Personal to speed up creating new Scorecards and adding players to them. How do the experts do it?

A. The experts set up Golf Personal to display the toolbar (choose **Show Toolbar** in the **Windows** menu) and put the toolbar at the top or left of their screen (choose **Toolbar Style – Top** or **Left** in the **Windows** menu). They also open the Players palette (choose **Show Players** in the **Windows** menu) and leave it open all the time, perhaps somewhere near the right side of their screen. Golf Personal remembers where it was last placed on the screen and opens it at that location each time it starts up. Drag a player's name from the Players palette to a Scorecard window to add them to the Scorecard. Open a Player's window by double-clicking their name in the Players palette, or open a new Scorecard window with the player already installed on it by option-double-clicking their name. There's a Clubs palette, too, that will allow you to open a Club document window just by double-clicking.

Hiding Club and Player Documents

Q. I don't want to throw away Club and Player documents I've created, but I'd like to "hide" them from Golf Personal so it doesn't recognize them when it starts up. Since Golf Personal scans the entire contents of the application's folder looking for them, it seems that I have to put them somewhere outside the application's folder. Is that the best you can do?

A. No. It's true that you can hide a Club or Player document from Golf Personal at startup by moving it outside the folder where Golf Personal is located. You can also create a folder whose name is parenthesized (begins with "(" and ends with ")") – like a shield) inside the application's folder, then drag the documents you want to hide into that special folder. Golf Personal won't automatically look inside that folder for Club or Player documents at startup, although you can tell it to open a document inside one of these folders while you're running Golf Personal. This "shielding" also works for hiding handicapping plugin files from Golf Personal, too.

Remotely Located Clubs and Players

Q. I created and saved a new Player (or Club) on another disk drive, but when I start up Golf Personal, it doesn't find it. Do all the Player and Club files have to be inside the application's folder?

A. If you create, or just retrieve with either the **Add Player** or **Set Club** options in the **Golf** menu, a document file outside the application's folder – in another folder, another disk or over a network – that document is added to the list of available Players or Clubs (and to the appropriate palette). But, as you discovered – only temporarily. To have the “remote” Player or Club document show up automatically when you restart Golf Personal, put an alias of the original file into the Players or Clubs folder. When you restart – provided the remote disk or system is available – the remote file will be listed and available.

Tracking My Handicap

Q. I'm a member of a golf club that computes my “official” handicap. I want to use Golf Personal to verify the accuracy of my club's computation, but the software doesn't seem to support the club's method. What do I do?

A. You need (or, your software needs) a handicapping plug-in for the method used by your club. Contact Mulligan Software for the appropriate plug-in.

Annoying Startup Messages

Q. I'm using one of those handicapping plug-ins to track my handicap and I frequently get a message dialog when starting Golf Personal about that handicapping method. Can I make these messages go away?

A. Perhaps. If the message is telling you that one of your handicapping plug-ins is being used before it is effective, has expired, or is about to expire, you can get the current plug-in for the handicapping method free from Mulligan Software. Under the licensing arrangements with some handicapping authorities, however, the software is required to periodically display certain notices for your review. The regularity of their appearance is dictated by the licensor.

Expired Handicapping Plug-Ins

Q. I get a message that one of my handicapping plug-ins is expired. What can I do about it?

A. Since most golf authorities periodically revise their handicapping systems, the plug-ins for those systems expire and need to be updated to conform with the latest version of the handicapping system. You can contact Mulligan Software or visit the Mulligan Software web site (<http://www.mulligansw.com>) to get an updater for the plug-in. If you don't use the expired plug-in and just want to "hide" the expired plug-in from Golf Personal, see the answer above about "Hiding Club and Player Documents."

Software Conflicts

Q. I think I may be having trouble running Golf Personal because of a software conflict. How can I find out about software that might conflict with the application?

A. Conflicts are rare, but they do occur. Mulligan's Golf Personal installs no special extensions (beyond those from Apple required on older systems) for it to run. If you think you have identified a conflict, contact Mulligan Software customer support at support@mulligansw.com. Or, check Mulligan Software's web site for any reports of known conflicts.

Using Golf Personal for Leagues and Clubs

Q. Can I use Mulligan's Golf Personal to compute stats and handicaps for my golf league or golf club?

A. Mulligan's Golf Personal has been designed for individual use. Although it can support any number of players and golf courses, it does not include features typically required for managing leagues or clubs, like comparative statistics, pairings, standings or group reports. Further, the USGA and other authorities license the use of their formulas in this software only for a limited number of players. There are Mulligan's Golf Personal users maintaining stats and handicapping data for a substantial number of players using unrestricted handicapping methods. We can only recommend you try the capabilities of Golf Personal to see if it meets your needs.

Trivia

Q. Who is this Al Czervik who appears in all the sample documentation?

A. Al's the newest member at Bushwood Country Club in the Warner Bros. movie "Caddyshack" — the best golf movie ever made — starring Chevy Chase as Ty Webb, Rodney Dangerfield as Al, Ted Knight as Judge Smails, Michael O'Keefe as Danny Noonan and Bill Murray as Carl. That hat looks good on *you*, though!